

### **Gushing Water – Front Entrance, July 21, 2023:**

As seen and reported by a resident driving into our subdivision. The water was gushing out near our subdivision main water meter for our sprinkler system. One picture was taken and sent to the HOA Board who contacted to water company to investigate.

The water company reported back that it was our sprinkler head that was gushing water, therefore we instructed the water company to shutoff our water which they reportedly did. After more investigation from their office on the automated water meter, it was shown that our automated water meter was not showing any excessive or abnormal water usage. It turned out that the sprinkler head did not belong to White Oak Springs, but to the Strip Center. The water was shutoff at their water meter, so not affecting White Oak Springs after all.

If you are unsure of this type of activity, please take a few pictures and immediately notify the HOA Board or contact the Water Company at 281-469-9405 to investigate. This phone number also has a number to press for afterhours support.

please text or email your picture(s) to the HOA Board at [WOSHOABoard@gmail.com](mailto:WOSHOABoard@gmail.com) and we will response within 48 hours.

