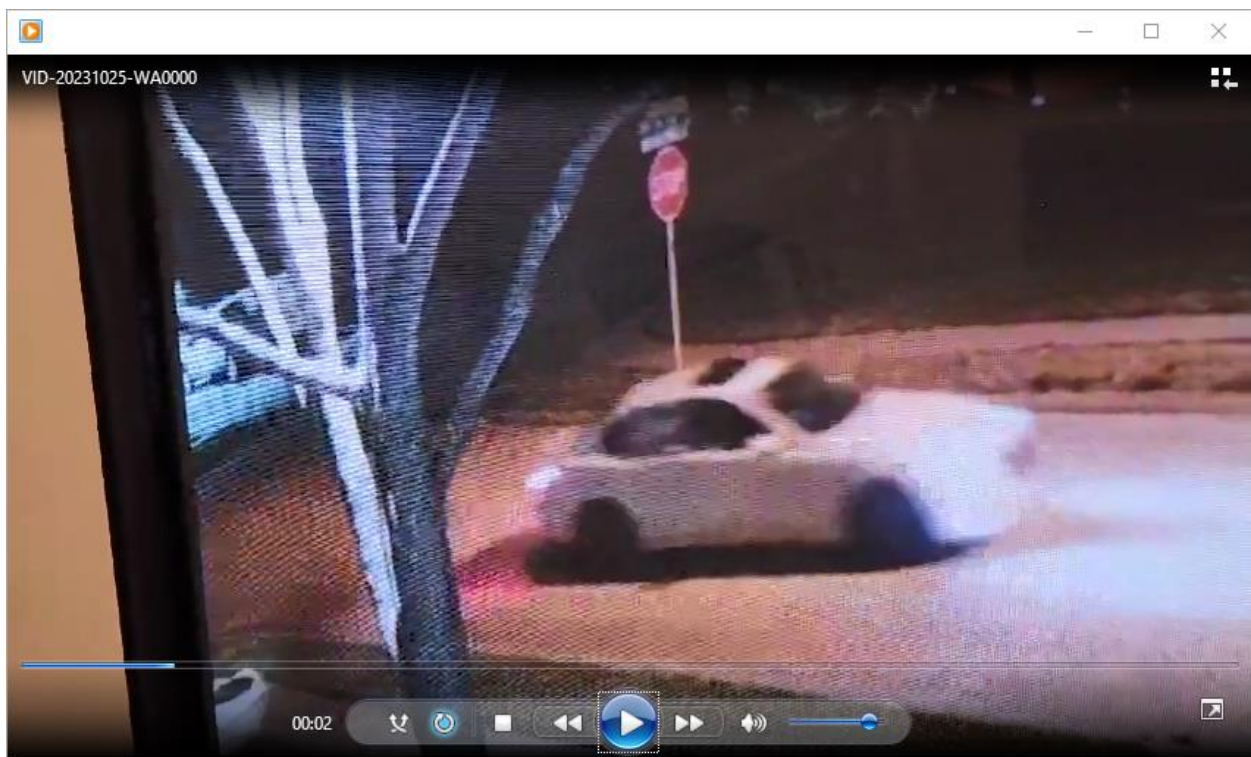


**Oct 25, 2023**

**UPDATED:** After discussing this situation with the postal delivery person, she let our homeowner know that all the mailboxes were broken into. The keys that we placed in individual mailboxes to open the bottom parcel boxes were still in the individual mailboxes, but the bottom parcel boxes were all emptied out. After some investigation, one homeowner did capture the following on his camera from the White Oak Point Ct mailbox Oct 25, 2023 2:22am.

White 4-door Sedan pulled up to the mailbox, one individual got out of the vehicle and broke into the right half on the mailboxes, then the left half of the mailboxes, closes the doors but they are both ajar and leaves for the next mailbox. The flock safety camera does capture a vehicle at 2:21 at the entrance camera, but unfortunately did not capture its license plate. Below are pictures of the video clip, followed by what was captured on the flock camera at 2:21am.

Entering White Oak Point Ct:



Stops at the mailbox:

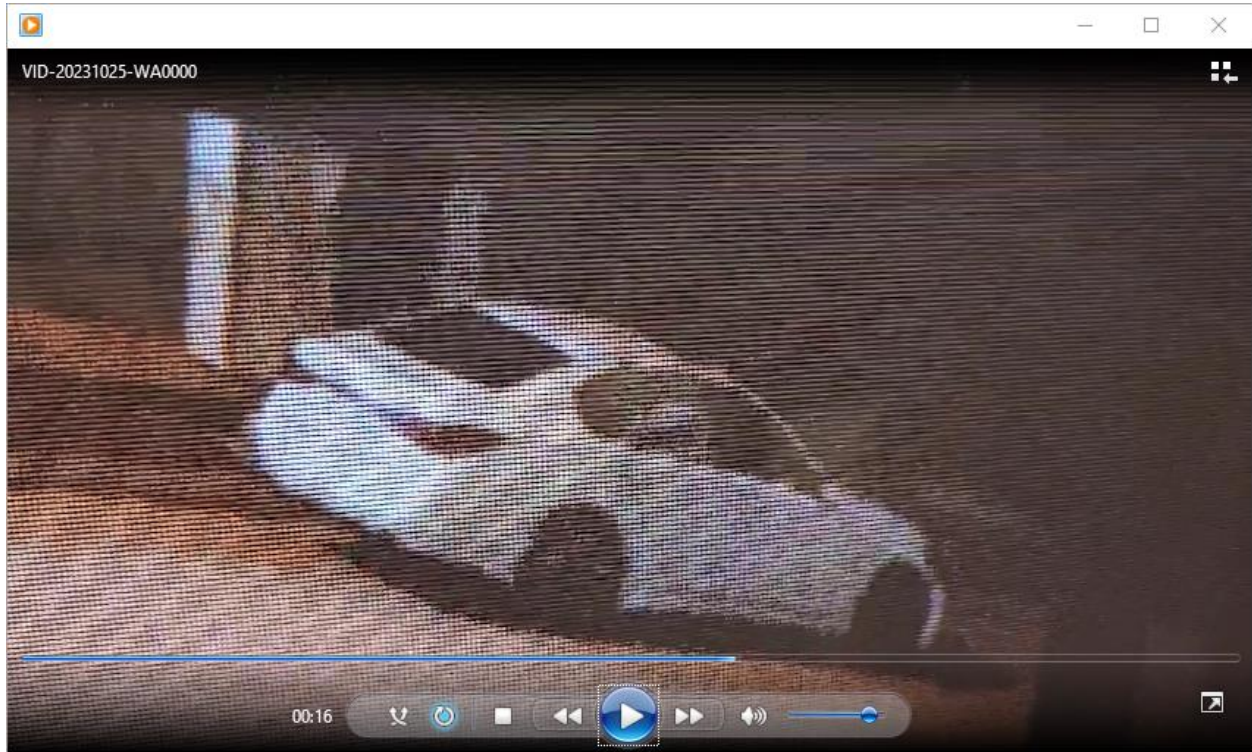


Turns off the car lights and break into the right half:

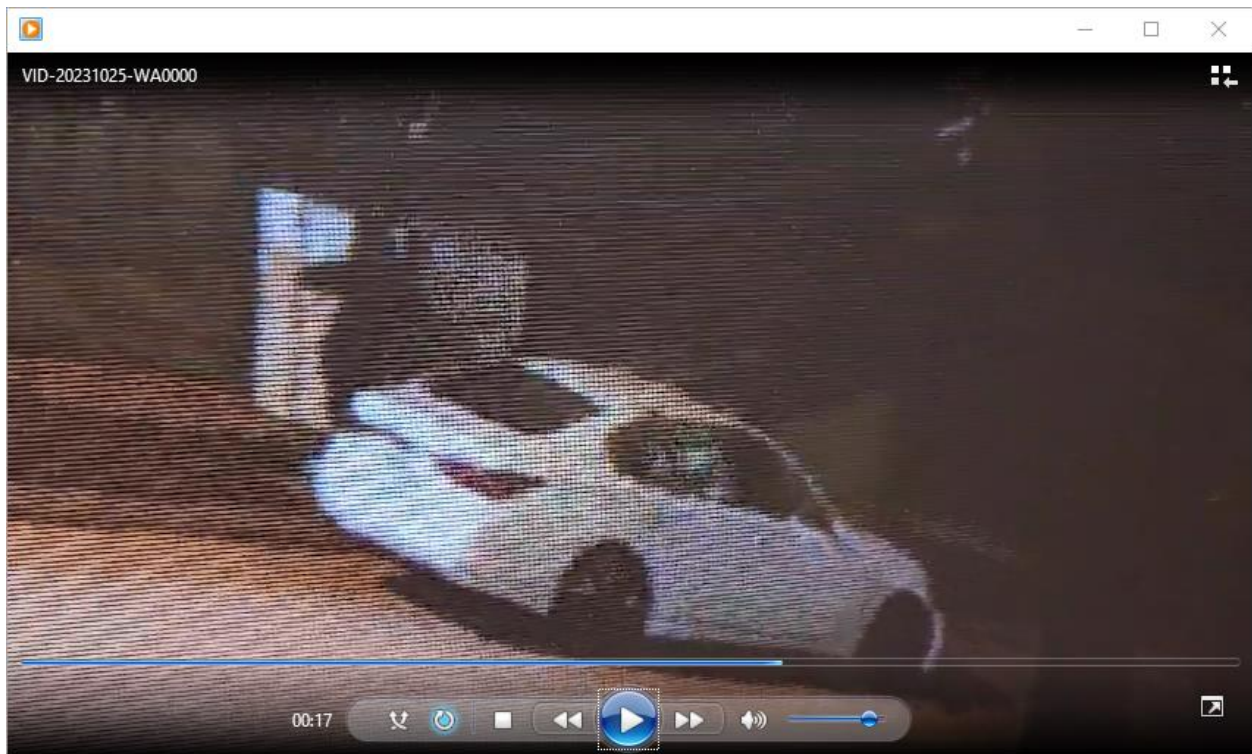




Close-up of the vehicle:



Breaking in the left half:



Grabbing any parcels in the bottom parcel boxes:



Close-up of the car before it takes off for the next mailbox (all within 29 seconds)





Flock Safety captured the vehicle entering at 2:21am



Additional details captured by Flock Camera:

**flock safety**

Report ID: ae9376f3-2814-403e-8150-606bcb3ce666

Date Created: 10/25/23, 10:50

## Investigative Summary

License Plate Detection

Agency name	Created by	Date created	Search reason
White Oak Springs (TX)	Marie Godard	Oct 25 2023	Mailbox Theft



### License Plate Detection Details

License plate	286466
Body, Make, Color	Sedan-Other-Unknown
Date captured	Oct 25 2023, 7:21:59 AM UTC
Device name	#01 - White Oak Springs Dr - Inbound
Device type	falcon
Device location	10802 White Oak Point Ct, Cypress, TX 77429, USA
Device network	White Oak Springs (TX)

Disclaimer: The location displayed above is only an estimate.

1/1

**USPS Mailbox located on White Oak Springs Dr** – Reported by homeowner on White Oak Gardens Dr and on White Oak Trace Dr, that the United States Postal Service (USPS) mailbox was found opened. It is unknown if it was vandalized and broken into, or if it was accidentally improperly closed the last time mail was delivered/serviced. When possible, please take pictures in case they are later needed and please share them with your HOA Board so they can be included in this Crime Awareness Corner.

After some quick thinking on the homeowner's part, one side was closed, but the other side is not fully close because of a lever that needed to be closed first and not secondly. Hopefully after the next mail delivery/service is completed, both sides will be properly close, and this is resolved.

Please be vigilant and if you see something like this, it can be reported to the HOA Board and APM (Action Property) but will need to be reported to the USPS.

After an online search for "who to phone if the community mailbox is broken, I got this result:

If your community's cluster mailbox is broken or missing and you need a new one, you can call (713) 226-3608 or email [HoustonGrowthManagement@usps.gov](mailto:HoustonGrowthManagement@usps.gov).

In this case, the HOA Board was contacted by text and phone, and pictures were taken. If the crime is actively taking place, please immediately contact the following numbers to report this:

If it's an emergency, call 9-1-1

Otherwise call the Sheriff's Department (713-221-6000, option #1)

Email pictures and a report to the HOA Board at [WOSHOABoard@gmail.com](mailto:WOSHOABoard@gmail.com) so we can keep our neighbors aware of these incidents and lookout for each other.

